

Operational Excellence Annual Review

Best practices in Operational Excellence



Annual review

9 September 2010

McLaren Technology
Centre, Woking

Timing: 10:00-14:00
Including lunch

H-I Network

30 Haymarket
London, SW1Y 4EX
+44 (0)203 326 2945

Next event

23 September
Research seminar

Learn more

www.h-i.com

Corven Consulting

London office

+44 (0)20 3326 2946

Boston office

+1 617 236 0033

Hong Kong office

+ 852 2824 8773

Learn more

www.corven.com

BACKGROUND

The H-I Network for Operational Excellence is for leaders of performance enhancement in large, complex organisations seeking to accelerate operational improvement with higher returns and increased rates of success. Periodically, we review the key insights from our recent work to illustrate the findings and benefits of our programme.

AGENDA

At this review, you will learn from the practical experiences of peers how to:

- change the behaviour of managers to support continuous improvement
- deliver and accelerate the benefits of major change programmes
- assess and benchmark Operational Excellence using the most effective measures
- take a strategic approach to managing knowledge

We will also tour the Formula 1 facilities of the Network member, McLaren Group, to see how it:

- creates an absolute focus on its strategic goals
- streamlines programmes to design and implement changes every two weeks
- optimises its office and engineering environments
- analyses and communicates complex data to accelerate critical decision-making

FORMAT

H-I meetings are highly interactive with brief presentations designed to prompt discussion rather than delivering text-book answers. We limit numbers to maximise opportunities to explore issues, contribute experiences, and learn from peer managers from other organisations. At this seminar, we will share insights from our previous year's activity whilst still providing opportunities for discussion.

The seminar will be valuable to business leaders and managers of Operational Excellence teams who are endeavouring to deliver performance

REGISTRATION

To reserve one of the limited places, please contact Lynda on +44 (0)20 3326 2945 or email lynda.phelps@h-i.com. For further information on H-I Network, please view our website at www.h-i.com.